

# Utility 'Color Code' Guide

Below is a helpful chart that corresponds to the marks/flags you'll see when a markout is performed. The color codes relate to the various types of underground utilities

	<b>ELECTRIC</b>
	<b>GAS-OIL-STEAM</b>
	<b>COMMUNICATION CATV</b>
	<b>WATER</b>
	<b>SEWER</b>
	<b>PROPOSED EXCAVATION</b>

### TIMEFRAME MATRIX

MON.	TUES.	WED.	THUR.	FRI.	SAT.	SUN.	MON.	TUES.	WED.	THUR.	FRI.
CALL-	MARKOUT	MARKOUT	MARKOUT	DIG	*	*					
	CALL-	MARKOUT	MARKOUT	MARKOUT	DIG	*					
		CALL-	MARKOUT	MARKOUT	*	*	MARKOUT	DIG			
			CALL-	MARKOUT	*	*	MARKOUT	MARKOUT	DIG		
				CALL-	*	*	MARKOUT	MARKOUT	MARKOUT	DIG	
					CALL-	CALL-	MARKOUT	MARKOUT	MARKOUT	DIG	
					*	CALL-	MARKOUT	MARKOUT	MARKOUT	DIG	
CALL-	MARKOUT	HOLIDAY*	MARKOUT	MARKOUT	DIG	*					
CALL-	MARKOUT	MARKOUT	HOLIDAY*	MARKOUT	*	*	DIG				

CALL- Start of the 10 Day time frame  
DIG 7 Business days to start job  
 \* Contractors option to dig on Saturday or Sunday  
 \* Holidays and Saturday/Sundays do not count in these business days allowed for markout  
 - Any request received at One-Call Center on a Holiday or Weekend is considered requested the next business day

South Jersey Gas wants to remind you about the importance of making a call before you dig into the ground. Dialing 811 will save you un-needed expense and stress.

# Contact Information

Here are some important numbers to remember:

### If you damage a South Jersey Gas line:

- 1) First call -----911  
– it's the law when natural gas lines are hit
- 2) Call the leak line-----1-800-582-7060
- 3) Call -----811

### To discuss Utiliquest markouts:

- 1) Call Utiliquest Supervisor –  
Atlantic, Cape May, Cumberland & Salem Counties ----- 267-446-1224  
Burlington, Camden & Gloucester Counties----- 609-352-8466
- 2) Utiliquest office ----- 609-758-4700

### General calls to South Jersey Gas:

- Atlantic Division ----- 609-645-2690
- Cape May Division ----- 609-465-2900
- Cumberland Division----- 856-327-1200
- Main Office ----- 609-561-9000
- Glassboro Division ----- 856-881-7000
- Waterford Division ----- 856-768-2900

### NJ One Call:

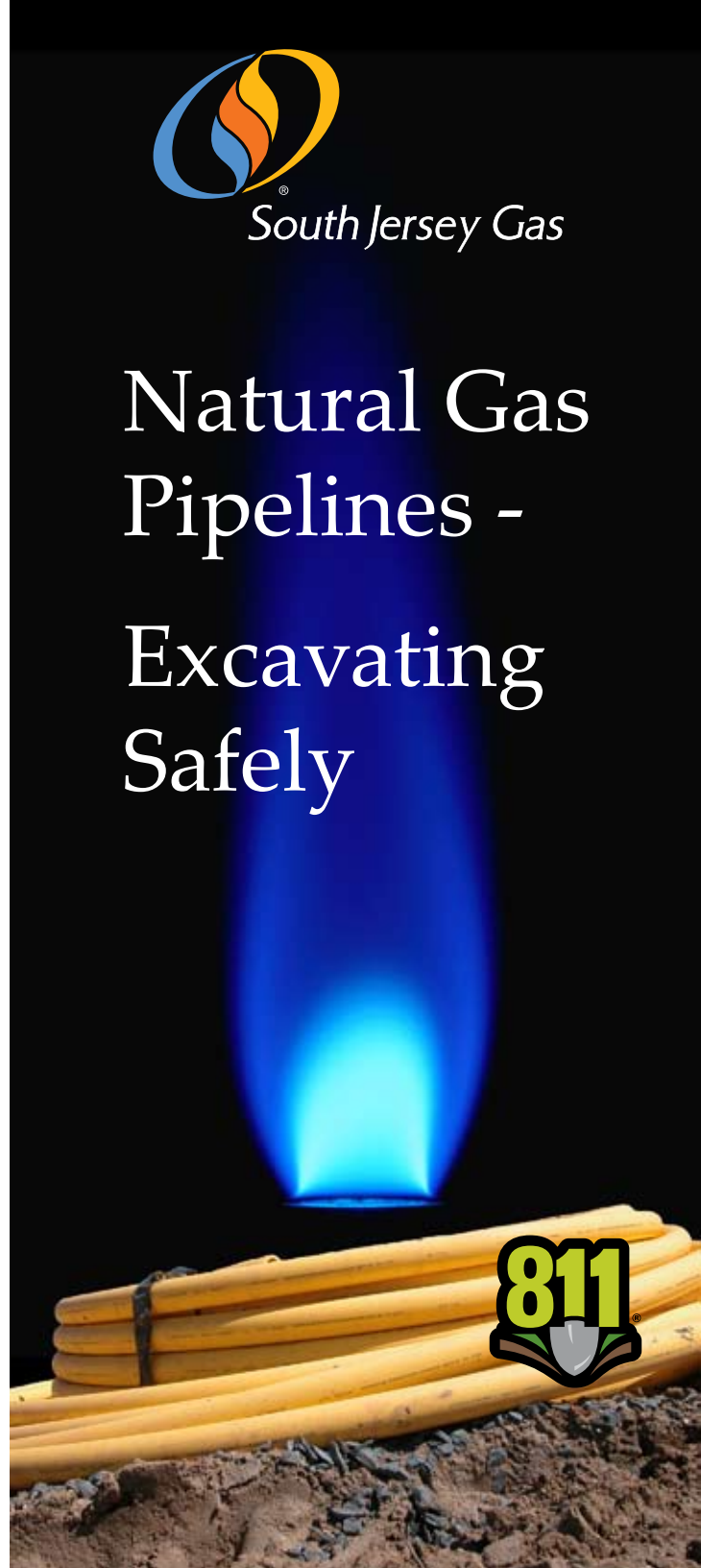
- Markout ----- 811 or 1-800-272-1000
  - Information-----1-732-394-3000
- or visit [www.nj1-call.org](http://www.nj1-call.org)

### Presentation Available:

- Excavating Safely - Damage Prevention Training*
- Call to schedule presentation -  
----- 609-561-9000 ext. 4119



# Natural Gas Pipelines - Excavating Safely





## What is 811?



**Know what's below.  
Call before you dig.**

811 is a national number that puts you in touch with New Jersey One Call for a mark out before you start any digging project. It's free and helps protect you from potential injury

and unnecessary expense caused by hitting underground utility lines.

### Who should call?

Anyone planning to dig into the ground or grade the ground, whether contractors or homeowners.

Examples of projects that require a call:

- ▼ Tree planting
- ▼ Mailbox installation
- ▼ Fence installation
- ▼ Sidewalk/Curb/Driveway work
- ▼ Excavation
- ▼ Demolition
- ▼ Drainage

### Who marks the lines?

- ▼ Utilities are responsible for marking out their own lines
- ▼ Often, utility companies hire third party vendors to perform their mark out work

- ▼ South Jersey Gas uses a company called UtiliQuest to perform these duties

Prior to dialing 811, please have the following information handy:

- ▼ County
- ▼ Municipality
- ▼ Address
- ▼ Nearest intersection
- ▼ Type and extent of work
- ▼ Who you're working for (if contractor)
- ▼ Excavator or homeowner information
- ▼ Person(s) performing excavation work

## General Information

### All excavators must:

- ▼ Have their own mark out request
- ▼ Have a physical location of the dig site (not just a postal address)
- ▼ Call three business days before project start, but not more than 10 business days
- ▼ Commence excavation within 10 business days or the ticket is no longer valid
- ▼ Protect and preserve marks until no longer necessary

- ▼ Obtain a new ticket after 42 business days - before ticket expires on day 45
- ▼ Hand dig and locate within two feet on either side of a mark out before operation of any mechanized equipment
- ▼ Plan and use reasonable care during excavation or demolition to avoid damages
- ▼ Protect facilities from traffic and other hazards
- ▼ Request mark out for a minimum area to safely accommodate the dig site

### Potential results of not calling:

- ▼ Personal injury, including loss of life
- ▼ Environmental damage
- ▼ Costly property damage
- ▼ Damage to utility lines: including communication (i.e. telephone, cable television, emergency, fire and police communication), electric, gas, sewer, and water lines
- ▼ Detrimental delays and expensive repairs
- ▼ Legal problems
- ▼ Civil penalties