



South Jersey Gas

Energy Notes

JULY 2017



www.southjerseygas.com

CUSTOMER SERVICE 1-888-766-9900 Mon-Fri 7AM to 8PM / Sat 9AM to 2PM
e-mail: customer care@sjindustries.com

GAS LEAK HOTLINE:
1-800-582-7060

ON YOUR SIDE

Lifeline

Low-income residents may receive \$225 total credit toward a single utility account. Residents with both electric and gas may receive \$112.50 for each account.

You are eligible for Lifeline if you meet the following requirements:

- You are a New Jersey resident
- You receive natural gas and/or electricity bills for your principal residence in your name or your spouse's name
- Your annual income for 2017 is less than \$26,655 if single or less than \$32,680 if married
- You are at least 65 years of age OR at least 18 years of age and receiving Social Security Disability benefits

You're automatically eligible for Lifeline if enrolled in:

- Pharmaceutical Assistance to the Aged and Disabled (PAAD)
- Medicaid Only
- Medical Assistance to the Aged
- New Jersey Care Special Medicaid

NOTE: If you are under age 65 and receiving Social Security Disability benefits on behalf of someone other than yourself, you are NOT eligible.

To enroll for Lifeline, call 1-800-792-9745.

DOLLARS & SENSE

Did You Receive an Estimated Bill?

You may receive an estimated bill if something like a locked gate or a loose dog prevented us from reading your meter. We base estimated bills on the average amount of gas used during the same period last year as well as the amount used in the previous month. Your next actual reading adjusts any inaccuracy.

If an actual meter reading shows more gas was used than we estimated (especially if we had to estimate your usage for two or more months), your next bill may be considerably higher. If that bill is at least 25% higher than your prior estimated bill, you may pay the difference owed over the next few months. Upon request, we'll accept payment of the difference over a time period equal to the number of months we estimated your usage. Call us to make arrangements.



